



DK&L Customer Satisfaction Survey/Referral Program

Thank you for trusting in us.
At DK&L Flooring, we appreciate your business.
Please take a minute to complete the following survey.
Your valuable input helps us improve our services.

1. How was the quality of workmanship?

- Superior
- Very Good
- Good
- Satisfactory
- Unsatisfactory

2. Were you treated with respect?

- Yes
- No

3. Would you use DK&L Flooring again?

- Yes
- No

Why?

4. Are you interested in our referral program?

- Yes
- No

5. If you have referred a client to us, and are already a past client of ours, please put your names below.

6. Please rate your overall satisfaction with DK&L Flooring.

- Superior
- Very Good
- Good
- Satisfactory
- Unsatisfactory

7. Thank you for taking the survey. Please use the space below for testimonials, if you wish. We would appreciate the kind words!

Can we use your testimonial to market our great service?

- Yes
- No

Signature

Date